

Practice Manager – True.Vet Sugar Grove

Location: Sugar Grove, IL Schedule: Full-time | Flexible hours with some weekends required Starting Salary: \$70,000/year

# Lead With Purpose — Grow a Team That Grows With You

At True.Vet Sugar Grove, we're not just building a clinic — we're building a better future for veterinary teams. As our Practice Manager, you'll play a vital role in creating a supportive, efficient, and values-driven workplace that prioritizes people, growth, and modern care delivery.

You'll work closely with our founder and lead veterinarian to ensure operations run smoothly, but more importantly, you'll help shape a culture where the team feels heard, trusted, and empowered. If you're a leader with a growth mindset who wants to build something meaningful and lasting — this is your opportunity.

## Why This Role Is Different

- \$70,000/year starting salary
- Significant influence over hiring, scheduling, and team structure
- Leadership coaching and mentorship through **True Vet Potential**, our in-house development platform
- Clear path to multi-site or strategic leadership roles as we grow
- Work closely with an experienced founder and medical team to create systems that work
- Independently owned and operated no corporate red tape or private equity pressure

## What You'll Do

- Lead hospital operations with clarity, consistency, and compassion
- Hire, onboard, and develop staff with a focus on long-term growth
- Build workflows and scheduling systems that support both team wellness and client access
- Collaborate with medical leadership to ensure alignment in care delivery
- Elevate the client experience through thoughtful, tech-enabled service

#### **Built to Empower the Team**

At True.Vet, we believe every team member deserves to be supported and challenged in equal measure. You'll help us build a clinic culture that recognizes strengths, identifies opportunities, and supports a sustainable, enjoyable career path for all staff.

Our hospital is equipped with modern technology and intuitive systems to make care more efficient — from seamless online scheduling and digital recordkeeping to **telehealth and virtual care tools** that improve accessibility and reduce in-clinic stress.

You won't just keep the trains running. You'll help redesign the tracks.

#### **About the Practice:**

True.Vet Sugar Grove offers:

- Comprehensive wellness and preventive care
- Same-day urgent care and walk-in capacity
- Dentistry and advanced surgery (including TPLO and fracture repair)
- A **membership-based model** that creates stronger client relationships and more predictable schedules

We're here to do something different. If you're ready to lead a team where your voice matters and your ideas come to life — let's talk.

Location: True.Vet Sugar Grove 519 N. Sugar Grove Parkway, Unit C Sugar Grove, IL 60554 Opening August 2025 | Virtual Care available now

**To Apply:** Email your resume and cover letter to hello@true.vet